D&S DIVERSIFIED TECHNOLOGIES (D&SDT), LLP - HEADMASTER, LLP MT Office: P.O. Box 6609 | Helena, MT 59604-6609 OH Office: P.O. Box 418 | Findlay, OH 45839

(800)393-8664 | (877)851-2355 | (888)401-0462 | Fax: (406)442-3357 hdmaster@hdmaster.com | Website: www.hdmaster.com Innovative, quality technology solutions throughout the United States since 1985.

WELCOME MICHIGAN!

D&S DIVERSIFIED TECHNOLOGIES (D&SDT) - HEADMASTER has been awarded a contract to administer Nurse Aide Competency Evaluation knowledge and skill certification testing in Michigan.

We look forward to working with all the stakeholders in the Michigan nurse aide competency evaluation program (NACEP). We are an innovative company and bring an adaptive testing model to Michigan that will change, over time, to exactly reflect the needs of the Michigan NACEP. We can quickly adapt and change because we provide, open, honest, communication and meaningful detailed feedback for ALL the NACEP "players." This will result in a training/testing environment where we all contribute our best effort and everyone will have confidence that the Michigan NACEP is the best it can be.

Our testing model allows training program instructors to use an Internet registration system (D&SDT-Headmaster's in-house testing software platform - TestMaster Universe TMU©) for their nurse aide students, verify candidate training completion online, view online candidate test schedule information and access composite training reports via TMU©. Instructors and candidates will have the ability to schedule examination dates online. Qualified training programs can become test sites so that students may test shortly after graduation at the location where they were trained (In-facility testing), which can reduce test anxiety and statistically improves candidate pass rates. In addition to In-facility testing we will have approved Regional test sites (Regional test seats) to provide additional testing opportunities for all nurse aide (NA) test candidates. **The Michigan TMU© site is** https://mi.tmutest.com.

The Michigan webpage at www.hdmaster.com has a wealth of information for programs, instructors, candidates, etc. As we ramp up in Michigan, the page will be continually changing as we add more tools and items to it. Click on Michigan at www.hdmaster.com for:

- Forms for creating Instructor and Training Program accounts.
- The Michigan Nurse Aide Candidate Handbook provides information about testing, test day and what to expect, scheduling, testing procedures and policies and much more.
- ❖ How to sign in to TMU© for candidates and programs.
- ❖ Training program information regarding entering candidates and completing candidate records.
- Forms and materials used in testing as well as mock skills to help prepare for the competency exam.
- ❖ Test site paperwork needed to become a test site.
- Important FAQ's.

We will be hosting Meet-and-Greet sessions in the near future and those links will be shared on D&SDT-Headmaster's Michigan webpage once dates are set.

We look forward to the relationships we will build and working with all stakeholders in Michigan. If you have any questions, concerns or need assistance, please give us a call.

Business hours are: Monday through Friday, 8:00AM to 6:00PM Eastern Standard time/7:00AM to 7:00PM Central Standard time.

D&SDT-Headmaster's phone number is: (888)401-0462 – which will be answered by a live person within three rings!

Email: michigan@hdmaster.com.